

"Do Not Call"

North Dakota has adopted the Federal Trade Commission (FTC) National Do Not Call Registry as the state "Do Not Call" list.

This means that you only need to register once and your phone number will be included on both the state's and the FTC's "Do Not Call" list.



Register by phone, toll-free:

1-888-382-1222

If you register by phone you must call from the phone number you want added to the "Do Not Call" list.

Register online at:

www.ag.state.nd.us

The Law

Telemarketers have 31 days to comply with your "do not call" registration.

It will be a violation for a telemarketer to call you more than 31 days after you have registered on the "Do Not Call" list.

Even if you do not register on the list, telemarketers **cannot**:

Call before 8:00 AM or after 9:00 PM local time.

- Block your Caller ID service.
- Use an automatic dialing device unless it disconnects within ten seconds after you hang up.
- Use pre-recorded messages or "synthesized" voice messages unless a live operator comes on the line first to get your permission. The operator must tell you what company is calling, what it is promoting and whether it intends to solicit money from you.

Telemarketers **must** state at the beginning of the call the caller's name, location and the business.



Exceptions

Even if you have registered on the "Do Not Call" list, you may still receive some calls permitted by law.

North Dakota's exceptions are:

- Calls from a person or business that has previously received your written permission to call.
- Calls from a person or business that has established a business relationship with you during the past two years.
- Calls by charitable organizations when the caller is a volunteer or employee of that organization.
- Calls that solicit the expression of ideas, opinions or votes.
- Calls for sales that won't be completed until a later face-to-face meeting between you and the person making the call.
- Calls by political parties, organizations or candidates.



Quick Tips

Your number automatically is included on the state “Do Not Call” list and the national list.

Telemarketers have up to **31** days to comply with your “do not call” registration. If they call you after that, they are breaking the law.

The Attorney General’s Consumer Protection Division enforces the law.

If a telemarketer breaks the law, contact the Consumer Protection Division. You will need to provide the following information:

- Name and phone number of the telemarketing company.
- Name of the person calling you.
- The date and time of the call.

Do Not Call
Registration Date: _____

Enforcement

The Attorney General’s Consumer Protection Division enforces the law.

Telemarketers who violate the law may face prosecution and/or fines and you can sue in a private legal action any telemarketer who violates the law.

Contact:
Office of Attorney General
Consumer Protection Division
600 E. Boulevard Avenue
Bismarck, ND 58505

Tel: (701) 328-3404
(800) 472-2600
TTY: (866) 290-4236

Web: www.ag.state.nd.us

“Do Not Call” Information



Office of Attorney General

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